Welcome...

Welcome to the launching of the first edition of the Alumni News for graduates of the Health Services Administration Program of Slippery Rock University! Many of you are well into your careers, have shifted careers, have pursued advanced degrees, gotten married, now have children, settled into your lives, purchased homes, traveled, and done a variety of other exciting things. I thought that publishing this newsletter would be an opportune way to re-connect with program graduates.

As the editor of the newsletter, I have developed it with the following purposes in mind:

• To establish a formal way of keeping in touch with graduates from the HSA Program;
• To create a vehicle for you to re-establish contact and get updates on old friends and classmates;
• To develop a “network” databank for our graduates to help each other advance their professional careers and goals;
• To provide information on current issues that may be of interest to HSA graduates on a variety of levels;
• To provide you with information on current activities and status of the HSA Program and its students;
• To help our current students by your being willing to serve as mentors and sources of advice and information;
• To provide HSA program and Allied Health Department faculty with information and feedback that will contribute to program revisions and improvements and aid in keeping our program current; and
• To offer you the continued support of the HSA faculty as an additional resource you may use in job searches and other activities related to your professional development.

It is not the intention of the newsletter to detract from the excellent efforts currently in place through the SRU Alumni Association. Your continued involvement in the SRU Alumni Association is encouraged and appreciated. The HSA Alumni newsletter is intended to be “program specific” and provide you with information that would enhance your association. I have sent copies of this newsletter to all graduates of the HSA Program since ’93. If it not my intention to exclude graduates prior to that date. However, that date coincides with the start of my time at SRU. If you graduated prior to 1993, or know anyone who has, please share a copy of this newsletter with them. It would be great to know who some of these grads are as well!

For this our first issue, we are featuring several of our graduates. These graduates have been kind enough to take time out of their busy schedules to provide information of the sort that is seen to be the primary focus of...
Welcome

(Continued from page 1)

interest to many of you. I plan to expand beyond the format of the first issue. In order to help me make this a newsletter you look forward to receiving and enjoy reading, I am asking that you contact me with your suggestions.

For example, should there be a section for articles written by graduates about what is going on in their sector of health care? Should there be a section specifically devoted to those asking for help with contacts, etc., for seeking employment? What about a section related to the pursuit of advance degrees? It is my hope that this will become YOUR newsletter and look forward to hearing from you.

The plan for the newsletter is to publish it twice a year, in the fall (September) and again in the spring (March). This will be the only hard copy of the newsletter that you will receive. Future editions will be available on line and can be accessed as a hyperlink located on my web page which can be accessed by following the links to the Faculty Pages from either the SRU home page, the Department of Allied Health or at www.sru.edu/pages/7261.asp.

So, enjoy this first issue of the Alumni News by reading about some of your classmates who have agreed to make contributions they would like to share with all of you!

Dr. John A. Bavaro, RN

ACHE/SRU Chapter

According to Amanda Lewis, President of the SRU Chapter, The American College of Healthcare Executives at SRU continues to hold monthly meetings to discuss activities and professional opportunities. At each meeting there has been a good representation of students currently enrolled in the major. Currently, there are 59 majors in the program which includes the 3+3 Specialty Program for Physical Therapy.

During the fall semester, the organization visited Jameson Healthcare System in New Castle. For those who may not be aware, Jameson has purchased St. Francis Hospital in New Castle, making it the sole provider of healthcare services in this area. At Jameson, three directors shared information on Jameson’s new priorities for growth and current issues, such as Act 13, the Patient Safety Program legislated by the Pennsylvania State Department of Health in 2002, as well as the Patient Safety Program initiated by the JCAHO.

Also during the fall semester, Mr. Andrew Glass, our liaison between the National ACHE and our chapter visited the campus. He spoke to the group about opportunities that ACHE has for students, new graduates, and seasoned professionals working in healthcare. He provided valuable information on entry-level positions available with a bachelor’s degree in health services administration and demonstrated ACHE’s newly launched job search web site.

Fund-raising opportunities this semester have included a raffle drawing for two Steeler Tickets. Approximately $750.00 was raised that will help with the cost of attending this year’s Congress in Chicago. The next fund-raising event will raffle a Penguin’s hockey puck, hockey stick, and two coffee table books about Mario Lemieux, all signed by him! These items were donated by Dr. Bavaro.

Amanda wants everyone to know that as future healthcare administrators, the students are looking forward to the opportunity to learn more about HSA alumni, networking, and receiving helpful hints and advice about future careers and job opportunities.

ACHE/SRU Chapter Officers (L to R): Jenny Lee Estep (Secretary), Abby Keller (Treasurer), Erin Hess (Vice-President), and Amanda Lewis (President).
HSA Program News

We are pleased to announce that Kelly Dunkowski, a graduating senior, has been selected as SRU’s representative for a coveted internship with the Pennsylvania State Department of Health. The program is offered to any junior/senior interested in pursuing a career in politics and political science. One candidate was selected from each University within the SSHE system. Each student will also receive a $5,500 stipend. The local advisor for this program is Dr. Mark Daniels, Political Science. He and a team of others worked very hard to secure interviews with organizations and agencies in Harrisburg that will be involved in offering optimal learning experiences for the interns.

Kelly’s focus will be on health services administration. She hopes to blend this with her interest in health training and political reform. According to Kelly, she is grateful to the HSA program for providing her with the training she needs to better herself as an new employee or graduate student. She will be working with the State Department of Health and will be given the opportunity to gain some hands-on experiences by working in the area of legislative policy development, HIPAA, and compliance issues. She states that she is extremely honored to be a part of this elite group and encourages other students to apply for this once in a lifetime opportunity in the semesters to come.

Good luck, Kelly!

Program Update

As some of you may already be aware, the Board of Governors for the State System of Higher Education issued a mandate that all programs were to be revised to graduate students with a minimum and a maximum of 120 credit hours and a maximum of 60 credits in the major. The exception to this are programs, that for purposes of accreditation, such as clinical programs, must exceed these parameters. Their intention was to enable students to graduate in four years.

To comply with the 60 credit hour maximum in the major, the result has been a revision of the HSA program that most of you graduated from. Some of these changes have included replacing Accounting I & II with Accounting for Decision Makers; Marketing has been eliminated, however, Marketing of Healthcare Organizations continues to included in the major; Medical and Healthcare Ethics has been dropped, however, again, students are encouraged to take this to complete their liberal studies requirement; Epidemiology has been dropped as have the math and biology requirements, however, these are now part of liberal studies block that must be completed in order to graduate; Basic Computer Science has been dropped, but students who do not have that competency are encouraged to take this as an elective; however, Productivity Software remains in the program.

So, as you can see, it really amounts to some elimination, and some shifting of courses from one area of requirement to another to comply with the mandate we have been issued.

Currently there are 59 majors enrolled in the HSA Program. Students seem to be adjusting well to the new changes, and the juniors are busy trying to secure their internship sites for the summer. Remember those days? Now that you have been in the “real world” for awhile, how many of you wish they were back? Come on…be honest!
I am grateful that I continue to hear from many of our graduates. In fact, it gives me great pleasure that many keep in touch and have become friends. Some of the people I have heard from recently include: Laurie Wright Treaster, Eric McBride, Brian Curren, Rodger Kanis, Leah Wolf, Raphelia Spisso-Muskrat, Michael Ligo, and Iyna Andreas. The following are updates they have provided. They have also asked me to let you know that they are interested in hearing from, and to network with alums.

**Laurie Wright Treaster ('95)**

After her graduation from the program in 1995, Laurie was accepted in the Physician Assistant Program at St. Francis University in Loretto, PA. She graduated from that program in 1998 with her Certificate in Physician Assistant Sciences. Laurie is currently certified as a Physician Assistant by the National Commission on the Certification of Physician Assistants and is employed as a PA in primary care.

Laurie’s employer is the Family Practice Center near Lewistown, PA. The Center is an independent, for-profit corporation with ten offices, 20 physicians, nine physician assistants, and three nurse practitioners. Her work is primarily office-based, but she does take out-patient call on a rotating basis. She has also worked in some of the emergency rooms in her area.

Laurie got married on August 17th, 2002. I was honored to be a guest... the wedding and Laurie were beautiful. She tells us that she was introduced to her husband, Chad, by a friend in May of 2001. He was living in Orlando, Florida, but relocated to Pennsylvania to be closer to her. He is an accountant for Playworld Systems, a commercial playground manufacturer.

They have purchased a home and are living in Beavertown, PA with their two cats, Lexi, and Abby, and their new puppy Baxter. Baxter is getting used to being a “latch-key” puppy, and trying to get along with Lexi and Abby! They have also just purchased three acres, the location of their future dream house.

**Brian Curren ('96)**

Upon graduation from the program in 1995, Brian was hired by McKesson Automation. More about McKesson Automation at www.mckessonautomation.com. Recently he has been promoted to Technical Product Manager. As a Technical Product Manager, he is responsible for defining and launching new products for the company in conjunction with the Product Marketing Manager.

His focus is primarily on three McKesson Automation products: AcuDose-Rx, NarcStation, and MedDirect. For these products,
Leah Wolff (‘95)

Leah is currently a Financial Analyst III at UPMC Physician Services Division in their Finance Department. According to Leah, her Department is responsible for managing physician practices. It oversees all financial areas, such as monthly statements and budgets. Leah’s job focuses on overseeing physician revenue and productivity. Based on the Contract Employment Agreement of each physician, Leah analyzes revenue and productivity to determine if incentives are to be awarded.

Having been bitten with the travel bug when she traveled with me to Italy as a student, Leah has just returned from an extensive tour of Ireland. She says she had a wonderful trip and is looking forward to her next. She has purchased a great condo in the North Hills of Pittsburgh.

Rodger Kanis (‘96)

Rodger is living in Portland, Maine with his wife Susan. While he was employed full-time, he completed his MBA at the University of Southern Maine in 2001. He is also has the following professional certifications and professional designations: Health Insurance Associate (HIA), Health Insurance Association of American (HIAA), Professional, Academy for Healthcare Management (PAHM), and plans to complete his certification as Project Management Professional (PMP), through the Project Management Institute in the Spring of 2004.

He is currently employed with Anthem Blue Cross/Blue Shield in the Department of Decisions Support Services – Data Management as a Data Warehouse Analyst. He has held this position since April of 1999.

Some of Rodger’s responsibilities include: overseeing access to and user security approval for Anthem East Data Warehouse, which is his organization’s primary combined storehouse of claims and membership from various systems.

Via a help team, he provided technical user support for access issues regarding the data warehouse and its primary data access tool known as Business Objects (a business intelligence and ad hoc query tool). His work as part of another team provides SQL (structured query language, the code for accessing databases) assistance and advanced techniques for data retrieval for users that need help or other options.

Rodger is also part of a newly created team to oversee and research quality of data that is residing in the data warehouse, and how to find issues with the data before it is sent into production before user load it. He serves on ad hoc teams dealing with data analysis, technical issues, trains others, and testing.

On a personal note, Rodger recently celebrated his third wedding anniversary with his wife, Susan…his primary reason for moving to Maine. They have two beautiful (and good-sized) adopted Greyhounds, Grover and Chelsea, and have recently bought a great home in Portland. He says to still tell everyone that knows him that his morning “coffee” is still a can of Pepsi, cracked open as he logs into his computer at work. He still has a bizarre sense of humor…take it from me!

Did you enjoy the First Edition? We are interested in receiving feedback on this, our first edition of HSA Alumni News. Please take a few minutes to drop a line letting us know what you thought. Suggestions are welcomed!
Eric McBride ('96)

Eric was accepted into the joint degree MBA/MHSA program at Xavier University in Ohio. He complete his MBA in 1999 and the MHSA in 2000. He is employed as the Business Director of Outpatient Centers - Drake, West Chester and Kenwood at Cincinnati Children’s Hospital Medical Center.

His responsibilities include working collaboratively with physicians, therapists, technicians, and other healthcare providers to provide high quality, cost effective care within the greater Cincinnati suburban areas. He reports directly to the Vice President of Outpatient Centers and have both clinical and non-clinical personnel who report to him.

According to Eric, Cincinnati Children’s has generated over three-fourths of a billion dollars in professional an technical fees in FY 2003. They were ranked in the top ten of all pediatric hospitals in the country, according to U.S. News and World Reports. More information on Cincinnati Children’s Medical Center can be located at: www.cchmc.org.

On a personal level, Eric is married to Renee, and has two children, Andrew (three, going on seven!) and Kiersten (five months). His wife Renee is a Nuclear Medicine Technologist who is finishing her MHSA from Xavier University. When he is not working or playing with his children, Eric competes professionally in the sport of duathlon (running and cycling). In 2002, he was the fifth professional overall at the U.S. long course national championships. His title sponsor is TIMEX. If you are curious, conduct a Google search entering Eric’s name and see everything that comes up! The pictures are fantastic!

Raphelia Spisso-Muskrat ('95)

Raphelia graduated Magna Cum Laude from the HSA program in '95. She was previously employed in the airline industry for more than 20 years. Returning to college as the first step in a career change for Raphelia. Following graduation other wonderful changes have happened. She re-located to San Diego, California where she earned a Master of Public Health degree in Epidemiology from San Diego State University.

Currently, Raphelia serves as a Consumer Safety Officer with the U.S. Food and Drug Administration stationed at the Otay Mesa Resident Post in San Diego. She joined the FDA as part of the new Counter Terrorism Initiative charged with protecting the public’s health and the nation’s food and drug supply.

Having been a guest for dinner at her home in San Diego, I can say that not only is she a great cook, and her husband, Jerry, a great guy (and a federal judge), her house is beautiful! She has done most of the work, including re-surfacing the stucco, and laying a 750 square foot tile floor herself! Raphelia and Jerry live with their
two wire-haired fox terriers, Willie and Ava Bella. In her free time she can be found working on home improvements, waiting in line at the local Home Depot, or, spending quality time with her family enjoying the southern California sunshine.

For more information about careers with FDA, please contact her at: rスピッソ@ora.fda.gov.

Michael Ligo (‘02)

Michael Ligo is a ‘02 graduate from the program. Upon graduation, he was hired as an Administrator in Training (AIT) for Quality Life Services, a family-owned, for-profit corporation which owns four long term care facilities, two personal care homes, and a veteran’s center in Mercer, Butler, and Armstrong Counties. As an AIT, Michael has organized and implemented HIPAA compliance in the nursing facilities. He has also organized and run the quarterly corporate meetings for maintenance, housekeeping, laundry, and personal care. As part of the AIT program, his activities, duties, and responsibilities are to provide him with a broad range of experiences to qualify him to take the federal and state exams to become a nursing home administrator.

He was recently back at SRU to complete the Educational Seminars in Long Term Care Administration, which provide him with the 120 hours of core requirements needed to take the boards. He has now completed all of the requirements and is hoping to sit the exams in the near future. According to Michael, although challenges such as HIPAA, changes in reimbursement, and ever-changing regulations are constant, he truly enjoys working in long term care. He wishes students and alumni of SRU well and offers assistance for any of those interested in exploring long term care as a career.

Good luck on your upcoming exams, Michael!

Iyna Andreas (‘03)
(formerly Iyna Paul)

Iyna, fulfilling a long time goal, graduated from the program in ‘03. She currently works full-time as an Assistant Administrator in Training at Autumn Grove Care Center, a 103-bed skilled nursing facility in Harrisville, PA. This is also where Iyna worked as an intern.

Her duties heavily involve her in accounts receivable, including Medicare, commercial insurance, and private pay billing as well as DME/PEN billing. She conducts weekly corporate compliance meetings to ensure that the facility’s staff follow the proper level of care standards and procedures. Additional duties include the development of Excel spreadsheets to track nursing hours, revising the Dietary Manual’s policies and procedures, and trouble-shooting the computer networking problems.

According to Iyna, her education at SRU helped prepare her for working in a healthcare facility. She states that “Payment systems in the healthcare field can be very confusing, especially without the solid background that my SRU education provided,” Her future goals now include pursuing a master’s degree in Health Services Administration as well as obtaining certification and licensure as a nursing home administrator.

Shortly after graduation, Iyna also fulfilled another of her goals and married Mark W. Andreas. They both reside happily in their newly purchased home in Harrisville.

Do we have your correct current address?

If you would like to receive future issues of HSA Alumni News, please help us by providing your most current address and other contact information. This can be done by completing an Alumni Profile located at: http://www.sru.edu/pages/7261.asp
Dr. John Bavaro

Since I have asked you to provide information about yourselves, I feel it only fair to provide you with some information about what I have been up to these days. This also includes my activities since my return to SRU in January of 2001. The following is a summary of my activities undertaken to benefit our current students, and, hopefully, to share with you should there be an interest.

Prior to my return to SRU, I taught at Duquesne University in the undergraduate and graduate programs in health management. During this time I also taught graduate courses in healthcare administration in the Physician Executive MBA Program at Robert Morris University, and taught, and currently teach graduate courses in healthcare economics and healthcare administration at the University of St. Francis, whose main campus is in Chicago, Illinois.

One of the ways I try to keep current is to actively serve as a consultant to a variety of healthcare organizations. Some of the selected projects I have successfully been involved in include: helping Waynesburg College establish a healthcare administration track within its MBA program; conducted a gap analysis related to compliance readiness for all 155 Giant Eagle Pharmacies; was the first American consultant to work with the Ministries of Health in Rome, Italy, and at the People’s Republic of China. At the request of the People’s Republic of China, I conducted their first healthcare management conference attended by over 150 administrators from 36 hospitals across China, for which I was made an honorary full-professor in their School of Management.

Last spring I developed and conducted a regional conference on Compliance and HIPAA issues. This program was the first of its kind because it included collaboration with the Healthcare Fraud Units of the Federal Bureau of Investigation and the Office of Inspector General. By the way, these are great potential sources of employment for some of you. If interested, let me know!

Currently, I have been asked by Jameson Healthcare System to conduct an assessment of the perceptions of health and satisfaction of the people of Lawrence County. This information will be used by Jameson as part of its strategic plan being developed to reflect their recent merger and acquisition with St. Francis Hospital in New Castle.

Work has begun on the development of a Long Term Care Institute, a certification program for HIPAA Security designed for IT professionals, and a certification program for long term care nurse executives. These projects are located within the newly created Division of Lifelong Learning. The Long Term Care Institute and certification program for nurse executives have been selected to launch the opening of SRU’s North Hills Campus located scheduled for the fall of 2004.

I am also currently working on an historical exhibit titled: Women of Faith — Women of Mission. This exhibit, scheduled for its initial
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viewing in the Fall of 2005, highlights the long history and contributions to healthcare made by Roman Catholic orders of nuns. Initially, the orders featured will be those in the Western Pennsylvania area. Plans are to expand the exhibit to orders of nuns involved throughout the United States. Collaborations are being explored with several regional historical societies.

Travel continues to be my passion! Recently, in the past several years, I have traveled to Egypt (the cruise down the Nile was unbelievable!), Paris, London, Budapest, Prague, Bratislava, Munich, Salzburg, Vienna, Italy (several times), Orlando, Miami, New York (many times!), Las Vegas, Los Angeles, San Francisco, Williamsburg, and I continue to take my winter breaks in Acapulco, Puerto Vallarta, and Cancun. Plans for this year include trips to Russia, India, Cambodia, a return trip to Budapest, Prague, and Italy. Conferences this spring will take me to Orlando in February (it’s a rough job, but somebody has to do it!), and Chicago to accompany our students to the National Congress.

These are a few of the activities that are keeping me out of trouble! My intention is sharing my work with you is not to brag. It is to give you an update and, if you are interested in participating in anyway in any of the projects I am involved with, give me a call or send an email at: 724.738.2265 or john.bavaro@sru.edu

Also, please check out my newly launched web site at: www.sru.edu/pages/7261.asp
Several of our HSA students have been deployed to Iraq. We are proud to feature some information about these men. We are also grateful to them for the sacrifices they and their families are making for us all. Our thoughts and best wishes for a safe and quick return home are with them and their families.

Private First Class Adam T. Wilcox

Adam T. Wilcox, a freshman in the Health Services Administration Program, and a member of the Army National Guard, has been deployed to Iraq. Since the short span of time since his admission to the Health Services Administration Program in the fall of 2003, Adam has proven himself to be an outstanding active member of our Student Chapter of ACHE. For example, he volunteered to help with the development of the SRU/ACHE’s web page. He also regularly participated in organization-sponsored activities, such as the recent field trip to Jameson Health System in New Castle.

Adam is a 2002 graduate from Crestwood High School in Mountaintop, PA, which is near Wilkes-Barre. He is enrolled in the “Three-Plus-Three” Program and plans to continue his academic and professional goals of becoming a Physical Therapist upon his return from his military service.

Adam completed his four-month basic training in the Army National Guard at Fort Sill, Oklahoma. He is currently a member of the E-3 109th Field Artillery with Battery “B.” According to Adam’s mother, during his basic training he was Platoon Guide, at least until they found candy in his locker! Adam joined the National Guard to help with his education.

After the holidays, Adam reported to Fort Dix, New Jersey for his pre-deployment training in the Combat Lifesaver Course. In speaking with him recently, he says that he never thought about going to Iraq, but is very proud to serve his country.

Adam is the son of very proud parents, Randy and Lisa. He also has an older sister, Tanya, and a great two-year old nephew named Nicholas.

I know that I speak for not only myself, but also the students in the Health Services Administration when I say that we are both grateful and proud to have Adam be part of our SRU “family.” He will never be far from our thoughts while he is away, and we, along with his family and friends, will ALL be looking forward to his quick and safe return!

Adam says that once he knows his mailing and e-mail addresses, he will let me know. Please let me know if you are interested in having his contact information to drop him a line and introduce yourself. We all owe him something of our gratitude by his active duty in the military. Besides, he is a great person, and we should get to know him better during his absence. This is certainly one way he will not be forgotten while he is away. We look forward to giving him a HUGE, warm SRU “welcome-back” upon his return.

I would also like to ask that we also remember Adam’s family and friends during this special time in their lives. They need to know that we are supporting Adam, not just while here at SRU, but during his stay with the military.

Adam, we are proud of you!
Charles F. Bloom, III, (nicknamed “Freddy”) enlisted in the active duty military in 1998 and completed his basic training at Fort Sill, Oklahoma. After basic training, Freddy went on to Jump School in Georgia. From there he was stationed with the 82nd Airborne Division at Fort Bragg, North Carolina. As an E-5, he ended his three-years in active duty and returned home with plans to complete his college education. Freddy transferred into the Health Services Administration Program in August of 2001 after completing two years of study at Penn State. He also joined the Army National Guard. His Battalion is Alpha Battery 1-107th Field Artillery located in Hermitage.

He was promoted in 2002 to E-6, and his Guard Unit was activated on December 18th of 2003. On the 29th of December, he reported to Fort Dix, New Jersey for training. He will be going to Iraq to work along side the Military Police. His orders state that his deployment is not to exceed 730 days. Of course, we hope that he will be home safe and sound with his family and friends long before that!

Freddy is married to Kim and is the proud father of five-year old stepson, Dakota, and a new baby girl named Kaylee. Kaylee was born on November 13, 2003. He is also the son of very proud parents. His father was in the National Guard. He also has an uncle who is a retired Major who was shot in Vietnam and who received a Purple Heart. Kim proudly states that Freddy is a very dedicated military man, husband, and father. He is excited about serving his country well and because he is a clear-thinker, he will keep his men safe. He loves his family and is a very proud American! Well, Kim, he makes us PROUD to also be Americans!

Kim says that once she knows Freddy’s mailing and e-mail addresses, she will let me know. Please let me know if you are interested in having his contact information to drop him a line and introduce yourself. We all owe him something of our gratitude by his active duty in the military. We also owe Freddy’s father and uncle a debt of gratitude for their efforts in serving our country. Let’s all make an effort to try and get to know Freddy and his family while he is away and show them how much we appreciate and support them during this time.

I know that I speak for not only myself, but also the students in the Health Services Administration when I say that we are both grateful and proud to have Freddy as part of our SRU “family.” He, Kim, Dakota, Kaylee, and the rest of his family will never be far from our thoughts while he is away, and we, along with his family and friends, will ALL be looking forward to his quick and safe return!

Freddy is a 1996 graduate from Curwensville Area High School. When he arrives home, Freddy will continue his professional goals of completing his degree. He will also start his ROTC Program and intends on re-enlisting as an officer in active duty. He plans a military career for himself. As anyone can see from his past and present record, he if off to a great start!

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Call for Contact

As previously mentioned, one of the primary purposes of this newsletter is to create a network and database for and about our graduates. Please drop me a line and let me know what you are up to and send some information that can be published in the up-coming issue of this newsletter. Deadline for submission for the fall issue of the newsletter will be July 31. Just as you have (hopefully) enjoyed hearing from and about some of your fellow classmates in this issue, we all would enjoy hearing something from and about you.

Also, please let me know if there is anything I can do to help you advance your career. I am always available to talk, role-play interviews, and provide some suggestions for networking, getting ahead, graduate programs, etc. Send a picture (hard copy of jpeg, if you can!) Don’t be a stranger! It would be great hearing from each of you!

Don’t forget to circle your calendars for ACHE’s 2004 Congress on Healthcare Management, which is scheduled for March 1st through 4th in Chicago. It would be great to hear from anyone planning to go. Maybe we could plan to meet for a “reunion.” It might also be an idea to begin to think about SRU’s hosting an alumni event, similar to those sponsored by other universities. Please let me know if anyone is planning to go.

Please take a few minutes to complete the Alumni Profile located on my Web site.

John Bavaro